

Privacy Policy

At Puppets, Plays and Story Days we are committed to protecting your privacy.

We will only use the information that we collect about you lawfully and in accordance with the Data Protection Act of 1998.

The data and information we collect about you is used to process your request and provide you with agreed services.

We will not pass your email address onto any other individual or website without your consent. We may email you in the future regarding any changes to our website and / or services that directly affect you. The type of information we will collect about you, include any details you may provide at the time of registration/orders or email. We will never collect sensitive information about you without your explicit consent.

The information we hold will be accurate and up to date. You can check the information that we hold about you by emailing us. It is also your responsibility to inform us when these details change, by either phone, email or by changing them online. If you find any inaccuracies, please contact us immediately and we will correct it.

The personal information which we hold will be held securely in accordance with our internal security policy and UK law. If we intend to transfer your information outside the EEA (European Economic Area), we will always obtain your consent first. For this reason, no contact details or personal information will leave the UK.

We may use technology to track the patterns of behaviour of visitors to our website, this can include using "cookies" which would be stored on your browser. These cookies have a limited lifetime and do not store or pass to your browser any credit card information. The information collected in this way can be used to identify you unless you modify your browser settings. If you have any questions or comments about privacy, you should email or phone us using the details here. Please read our Cookie Policy –you'll find the link at the bottom of our home page.

Security & Privacy Policy:

- Puppets Plays and Story Days do not pass on customer details to any third parties.
- We do not send random marketing emails to personal email addresses (spam).
- When your shopping is complete, you will be directed to the Roman Cart secure payments site, here your details will be passed through the banking system.
- To promote secure internet shopping, your card details cannot be viewed and are not held by us.
- We conform to the requirements of the Data Protection Act, 1998.